

Thank you for choosing Markit for your vehicle wrap project. Our goal is to provide our clients with the highest quality installation using the most up-to-date equipment and techniques. While we strive for perfection with each and every one of our vehicle wrap projects.

Vehicle Preparation/Delivery

We ask that our clients actively participate in vehicle preparation to ensure a timely installation. Please do not wax your vehicle prior to install. You are also guaranteeing that the vehicle and materials will be present at the agreed upon location and the agreed upon time of installation/delivery

Markit Vehicle Warranty Policy

This warranty statement applies exclusively to products manufactured and installed by Markit Signs. Markit Signs offers a 12 month (12) in-house warranty on all vehicle wrap and vehicle graphics products.

Our comprehensive warranty covers all defects in materials and installation. This includes full replacement of failed materials, removal, and installation.

This warranty does not cover damage to the wrap or graphics from negligence, misuse, accidents, road damage, wear and tear, or any failure not a product of installation or materials. Vinyl wrapped over rust spots is not covered under warranty as rust will not allow vinyl to properly adhere.

Due to the limitation of available materials and technologies, and the multitude of installation factors, we must disclose the possibility of certain deficiencies that may occur during the installation process.

- Minor Bubbles: pockets of air behind vinyl smaller than the head of a pencil eraser
- Stretch Marks: imperfections in vinyl color and/ warping due to pulling and heating
- Seamed Material: areas where one panel of material meets with the next piece; seam lines may not be perfectly straight due to contours in the surface vehicle
- Vinyl Patching: small patches that are used in complicated areas create a consecutive appearance in the finished product
- Alignment: Some vehicles are not aligned perfectly to the ground; we use our best discretion to align the design with the lines of the vehicle make/model
- Lifting Edges: small folds and /lifting in the material that occur around the perimeter of the vehicle and end points of cut material. These are considered problems only if they increase run past where the original fold in material occurs

It needs to be understood that the customer should inspect the vehicle from a distance of five (5) or more feet. If the above items are noticeable and cause a distinct disadvantage in the purpose of advertising at this distance, it is agreed that necessary adjustments must be completed at no cost to the customer. Observations of these items from a distance or closer than five (5) feet is not considered grounds for repair services. Should the inspection take place without the presence of an Markit Signs representative or installer, you should take photos of the imperfection at the distance of 5 feet. This should be sent to us within 48 hours of pick up in the form of email.

This warranty does not cover failure due to pre-existing damage to vehicles. This warranty does not cover a failure in the event that the client chooses to keep any/all emblems on a vehicle and to have them wrapped over. All claims must be made within the 12 month warranty time frame and are subject to approval by an Markit Signs authorized representative.

In case of a warrantable failure, Markit Signs responsibility is limited solely to, at its option, repairing or replacing the defective wrap or parts of the wrap. Customer's option for repair of warrantable failures is strictly limited to repair at Markit Signs facility. Materials used in warranty repairs will carry the same warranty coverage as the materials they replace, but the expiration dates will be the same as those of the original materials.

This warranty is the sole warranty made by Markit Signs in regards to our vehicle wrap products. Markit Signs makes no other warranties, expressed or implied.

Initial Maintenance – VERY IMPORTANT!

In addition to regular washings by the customer, we recommend that you simply keep an eye on your wrap—especially the first few days and weeks. Wrap maintenance starts with proper installation, but due to weather conditions or wrap installation obstacles on the vehicle there may be some bubbles or lifting that occurs within the first week or so.

This is the best time to catch these small problems—before they become big issues. If you experience any issues, bring the vehicle by for a quick go-over. We will add additional heat to any bubbles, removing them and following up with a good post-heat.

Care & Cleaning

We only recommend hand washing your wrap with a mild cleanser.

Do not use any harsh cleaning products or solvents on your wrap, they will eat away at the laminate and destroy the prints. Do not allow gasoline to spill or drip on your wrap, it will eat away at the laminate and destroy the prints. Even the smallest drop of gasoline should be wiped away as soon as possible with a wet towel.

Mechanical car washes of any type are not advised and will void your install guarantee.

Although hand washing is the preferred cleaning method, pressure washing may be used under these conditions.

- Ensure the water pressure is kept below 2000 psi (14 MPa).
- Keep water temperature below 80°C (180°F).
- Use a spray nozzle with a 40 degree wide angle spray pattern.
- Keep the nozzle at least 1 foot (300 mm) away from and perpendicular (at 90 degrees) to the graphic.

Important Note! Holding the nozzle of a pressure washer at an angle to the graphic may lift the edges of the film.

Do not wax your vehicle or use Rain-X on the windows.

Sweeping or brushing off the windows with a soft broom and the use of a rear defroster will not damage your window wrap.